Subject: Fw: RE: JY future price scale issue

From: "Dave Fisher" < <u>dave@multiopt.net</u>>

Sent: 6/12/2023 5:34:21 PM

To:

From "ClientService" < <u>ClientService@TradeStation.com</u>>
To "'<u>dave@multiopt.net</u>'" < <u>dave@multiopt.net</u>>

Date 3/28/2023 4:36:59 PM

Subject RE: JY future price scale issue

Hi Dave,

This issue should be resolved now.

For further inquiry into this matter, please reply to this email, or contact us by phone or live chat.

Sincerely, Cullen

TradeStation Client Services Department

8050 SW 10 Street, Plantation, FL 33324

Phone: 800-822-0512 (US toll-free) | Phone: 954-652-7900 | Fax: 954-652-7599

Email: clientservices@tradestation.com

Web: www.tradestation.com or www.tradestationcrypto.com

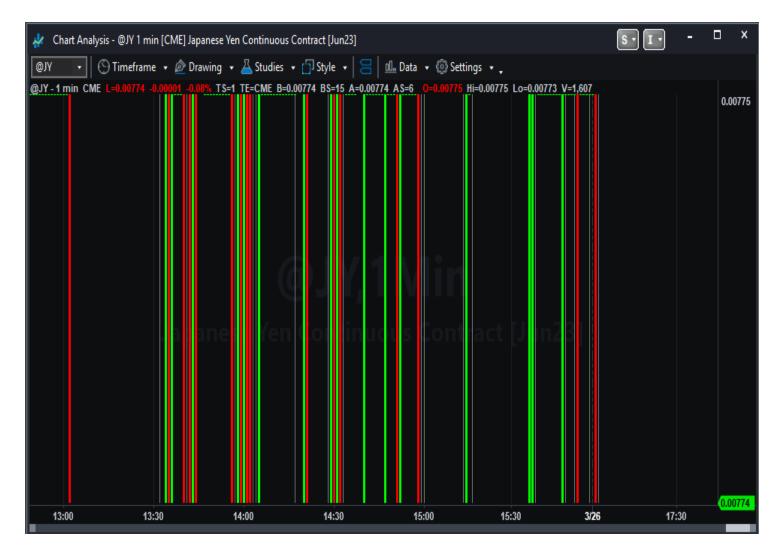
TradeStation Securities, Inc., TradeStation Crypto, Inc., and TradeStation Technologies, Inc. are each wholly owned subsidiaries of TradeStation Group, Inc., all operating, and providing products and services, under the *TradeStation* brand and trademark. When applying for, or purchasing, accounts, subscriptions, products and services, it is important that you know which company you will be dealing with. Please click here for further important information explaining what this means.

From: Dave Fisher < dave@multiopt.net>
Sent: Monday, March 27, 2023 9:25 AM

To: ClientService < ClientService@TradeStation.com; DataIntegrity < DataIntegrity@TradeStation.com

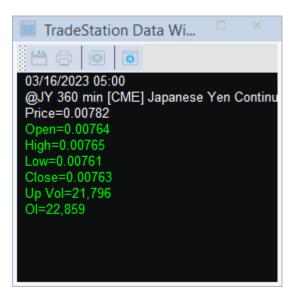
Subject: Re: JY future price scale issue

It's seems that something went wrong with @JY / @JTM23 / JYM23:



Looks like TS is truncating the usual 5 decimal places needed for JY quote prices to 3 decimal places when they shifted from 0.nnnnn to 0.00nnnnn. This invalidates any strategy results using JY and makes them untradable.

I only see 5 significant decimal places when there should now be 7 -- or a change to the scaling to set it back to 5 significant places:



Note the loss of decimal	precision o	only showing 3	or the 5 places	needed for JY price quote.

Dave